

National Voices Conference 2018

Programme

Wednesday 14 March 2018

The Light, Friends House, Euston Road, London, NW1 2BJ

9.30 am Registration and refreshments

10 am Welcome

10.15 am Caroline Dinenage MP, Minister for Social Care

11 am Ben Page, Chief Executive, Ipsos MORI

11.30 am Morning break

12 pm Living, Dying and Bereavement: What makes the difference?
Breakout sessions *Compassion in Dying, Penny Brohn UK and Independent Age*

Peer support relay

Quick-fire presentations from five organisations

- Arthritis Research UK – Insight into action: shaping our peer support offer for people with arthritis
 - Mind – Peer support: Discover the tools to overcome challenges and make it work
 - Mental Health Foundation – What is a peer? Reflecting on a decade of peer support & self-management initiatives
 - Self Help UK – The role of Peer Support Groups in asset based approaches to self management
 - Together For Mental Wellbeing – Self management and peer support in practice
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How health coaching can be used as part of supported self-management

Return to Wellness

Thinking it through: accountable/integrated care

Macmillan Cancer Support

How do you persuade commissioners to support the embedding of care and support planning and person-centred care?

British Heart Foundation

1 pm	Lunch
2 pm	Engaging diverse communities in diabetes and cancer <i>Cancer Research UK and Diabetes UK</i>
Breakout sessions	Transforming Care: Voluntary sector can deliver more for the NHS and society <i>Avenues Group</i>
	Improving the experience of people with communication and hearing difficulties-how can symbols for communication help? <i>Communication Matters and National Association of Deafened People</i>
	A vision for personalised care <i>NHS England</i>
	Managing the Impact of Unconscious Bias <i>Changing Faces</i>
3 pm	Afternoon break
3.30 pm	Prof Helen Stokes-Lampard, Chair of Council, Royal College of General Practitioners
4 pm	Barbara Keeley MP, Shadow Minister for Mental Health and Social Care
5 pm	Close

Conference chair: Vivienne Parry, writer and broadcaster

Session times may change ahead of the Conference on 14 March 2018