NATIONAL VOICES’ VISION FOR PERSON CENTRED COORDINATED CARE

National Voices is calling for all people with long-term conditions, disabilities and ongoing health and care needs to have access to person centred coordinated care.

The Narrative for Person Centred Coordinated Care

The Narrative for person centred coordinated care was developed in partnership with Think Local Act Personal. In May 2013, it was adopted by the Department of Health, and all other national system leading bodies in health and care, as the single cross-system definition of integrated care. The narrative has also been adopted and used by all the Pioneer areas, testing new ways of providing integrated care and support.

No Assumptions: A Narrative for Personalised, Coordinated Care and Support in Mental Health

How has this narrative been used?

No Assumptions: A Narrative for Personalised, Coordinated Care and Support in Mental Health was commissioned and endorsed by NHS England, and is described by the National Clinical Director for Mental Health as “a must read for anyone commissioning and delivering mental health services”.

Read more at www.nationalvoices.org.uk/person-centred-coordinated-care
How has this narrative been used?

**I’m Still Me: A Narrative for Coordinated Support for Older People** was used by the Care Quality Commission to provide themes and lines of inquiry for its thematic review of the care of older people. It is also shaping the development of a new survey tool measuring older people’s experiences of integrated care.

Read more at [www.nationalvoices.org.uk/person-centred-coordinated-care](http://www.nationalvoices.org.uk/person-centred-coordinated-care)

How has this narrative been used?

**Every Moment Counts: A Narrative for Person Centred Coordinated Care for People Near the End of Life**, provided the overall vision statement, and inspired the specific ambitions, in the new national Ambitions for Palliative and End of Life Care.


How has this narrative been used?

**My Life, My Support, My Choice: A Narrative for Person Centred Coordinated Care and Support for Children and Young People with Complex Lives** was adopted by the national Children’s Health and Wellbeing Partnership as its definition of good integrated care for children and young people.

Read more at [www.nationalvoices.org.uk/person-centred-coordinated-care](http://www.nationalvoices.org.uk/person-centred-coordinated-care)