

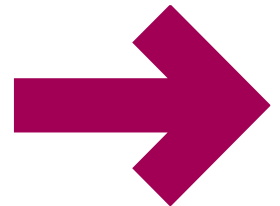
Chapter 2: a new relationship

“One of the great strengths of this country is that we have an NHS that - at its best - is ‘of the people, by the people and for the people’.

"Yet sometimes the health service has been prone to operating a ‘factory’ model of care and repair, with limited engagement with the wider community, a short-sighted approach to partnerships, and underdeveloped advocacy and action on the broader influencers of health and wellbeing.

"As a result we have not fully harnessed the **renewable energy** represented by patients and communities, or the potential positive health impacts of employers and national and local governments.”

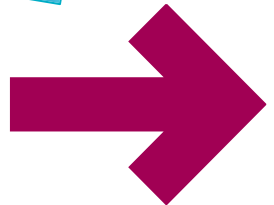
NHS Five Year Forward View, 2014



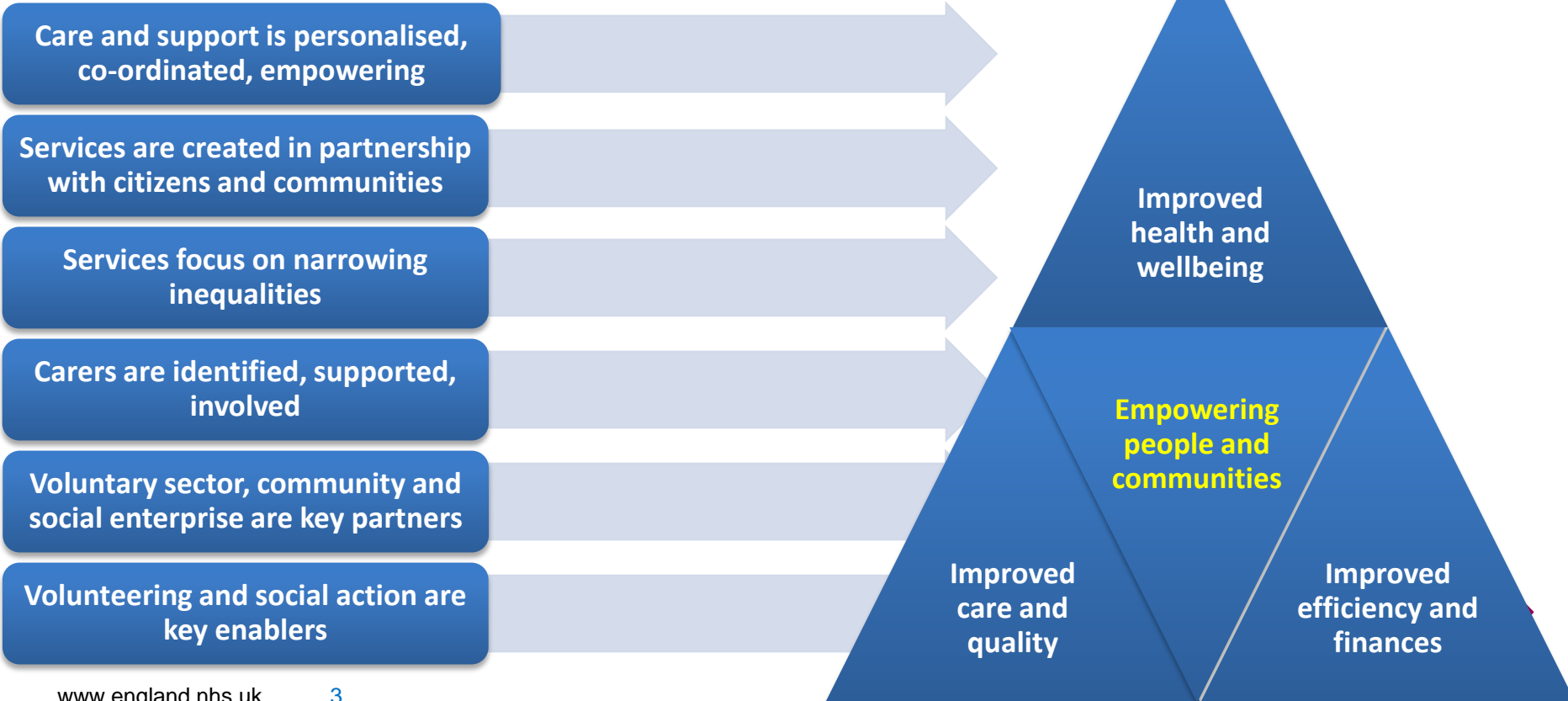
The big challenges

Three gaps

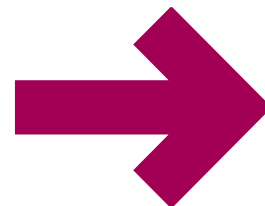
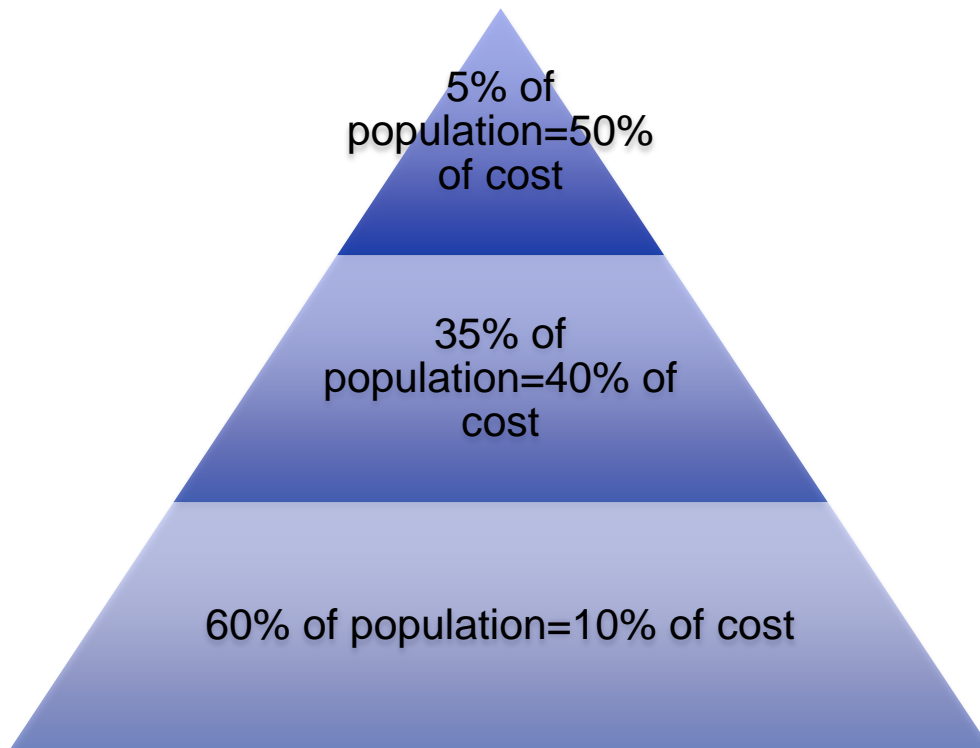
- Improved health and wellbeing for individuals and populations
- Improved care and quality
- Improved efficiency and finances



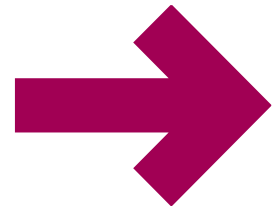
6 principles to help close the gaps



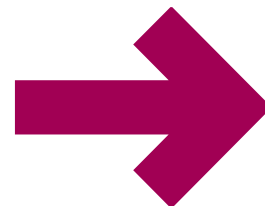
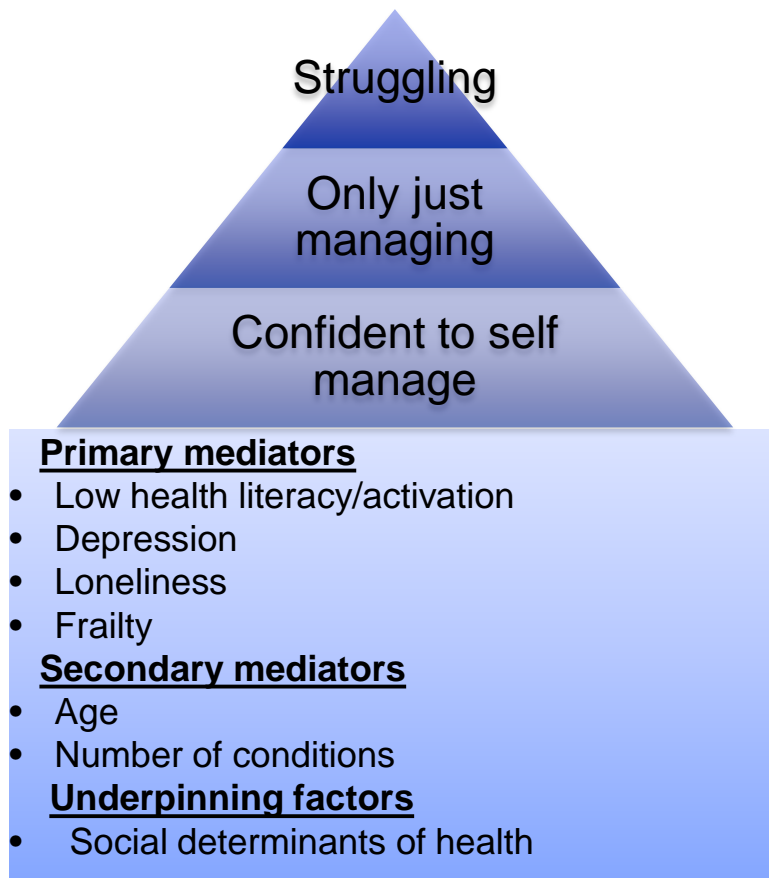
For people living with LTCs..



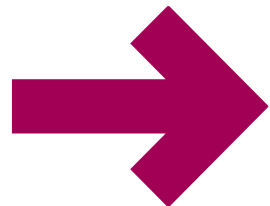
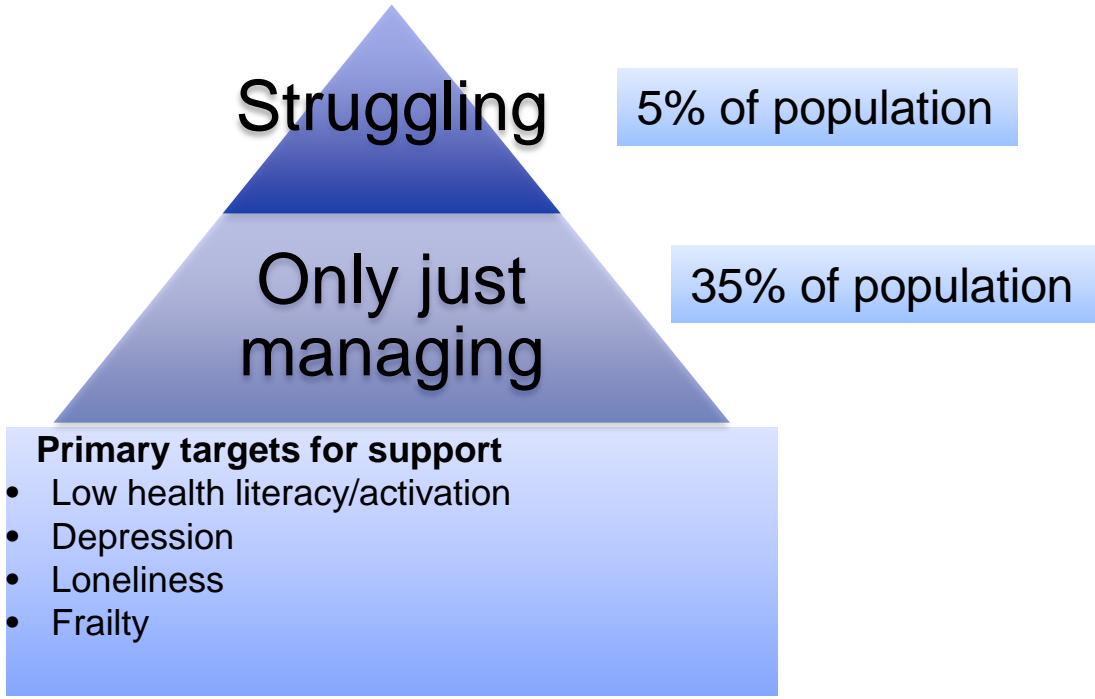
Personal impact/burden drives cost (Commonwealth Fund 2016)



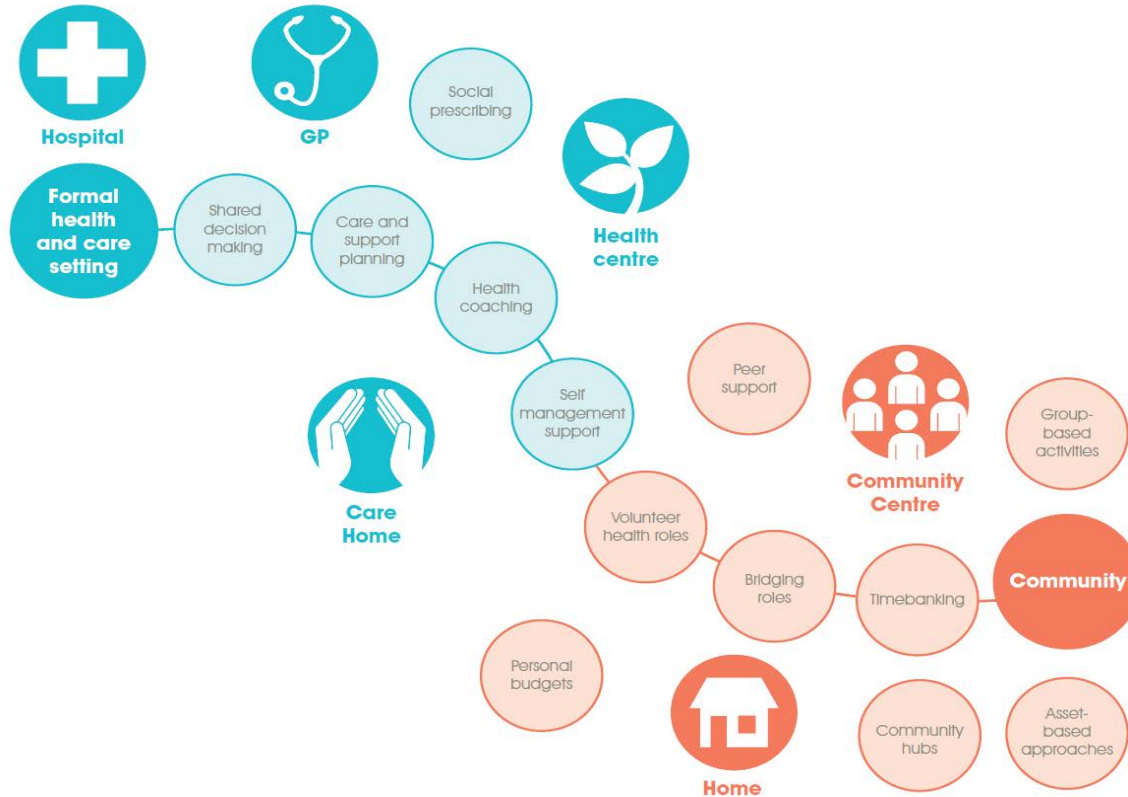
Mediators of impact/burden



Where we can make a difference

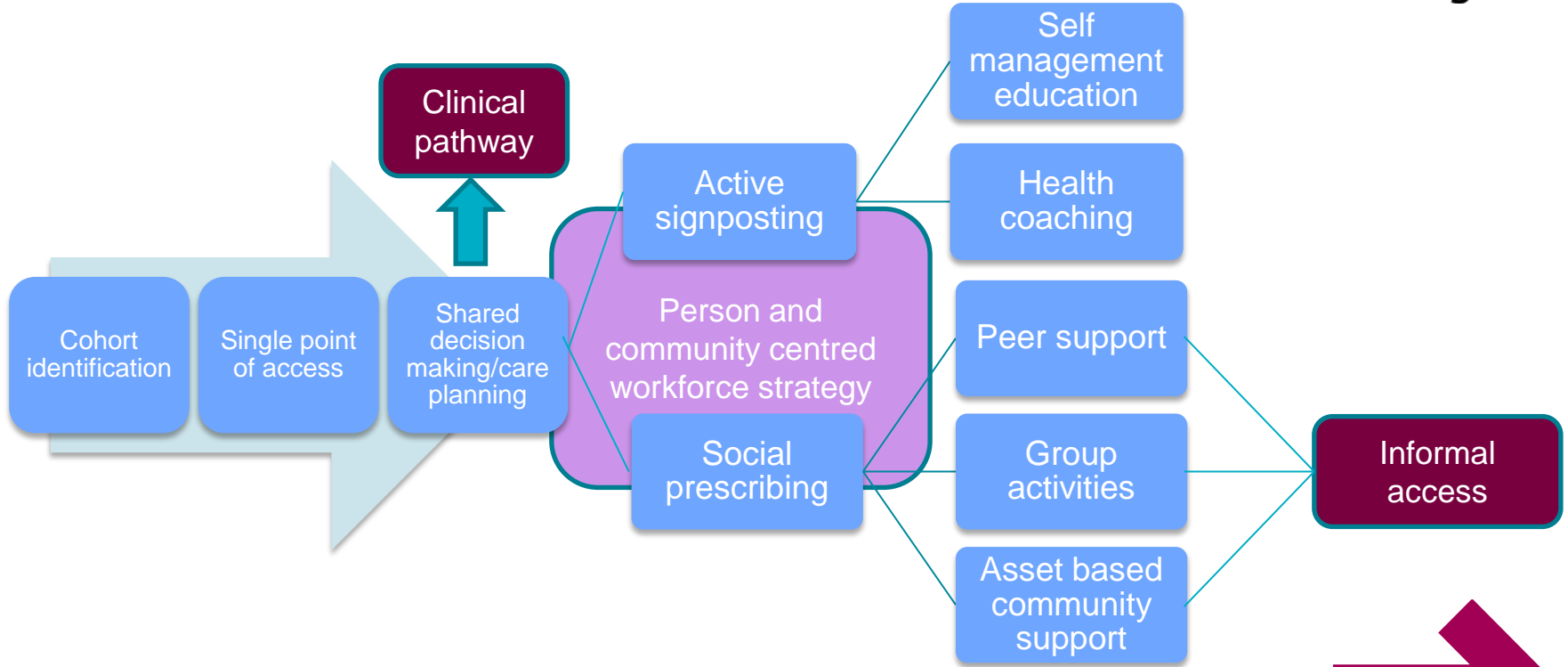


Person- and community- centred approaches



Support to develop knowledge, skills and confidence to manage health and wellbeing

Formal access



Information and support- including online and digital services- tailored to health literacy

High value whole place commissioning strategy

2020/21. *High value* integrated health, care and support with the centre of gravity in the community

